Maricopa Regional Continuum of Care Program Performance Report[i] FINAL				
Criteria	**Performance Standard**	**Data**	**Point Breakdown**	**Total Points Available**

1A. Project serves "harder to serve" homeless population.
 	
PSH Only
	A1 - Percentage of persons (or households) served by the program who meet locally defined "harder to serve" conditions at entry, listed on the APR:
	- Mental Illness
	- Alcohol Abuse
	- Drug Abuse
	- Chronic Health Conditions
	- HIV/AIDS
	- Developmental Disabilities
	- Physical Disabilities
		APR Qs: 13a2, 5a
		
		Calculations:
		(Q13a2 Two Conditions + Q13a2 Three or More Conditions) ÷ Q5a Total Number of Persons
		
		Q13a2 Three or More Conditions ÷ Q5a Total Number of Persons
		
		If using households, please submit the Detail Report and spreadsheets used to calculate. Please do not include client names or other identifying information in your submission.
			TOTAL 3 pts.
			
			2 conditions
			  1 pt = *37% of persons*
			
			3+ conditions
			  3 pts = *20% of persons*
			
			PSH System Performance for 5/1/17 - 5/1/18:
			37% 2 conditions
			20% 3+ conditions
			
			Subcommittee discretion: 1 point
				3

1A. Project serves "harder to serve" homeless population.
 	
RRH Only
	A2 - Percentage of persons (or households) served by program that meet locally defined "harder to serve" conditions at entry, listed on the APR:
	- Mental Illness
	- Alcohol Abuse
	- Drug Abuse
	- Chronic Health Conditions
	- HIV/AIDS
	- Developmental Disabilities
	- Physical Disabilities
		APR Qs: 13a2, 5a
		
		Calculations:
		(Q13a2 One Condition + Q13a2 Two Conditions + Q13a2 Three or More Conditions) ÷ Q5a Total Number of Persons
		
		(Q13a2 Two Conditions + Q13a2 Three or More Conditions) ÷ Q5a Total Number of Persons
		
		If using households, please submit the Detail Report and spreadsheets used to calculate. Please do not include client names or other identifying information in your submission.
			TOTAL 3 pts.
			
			1 condition
			  1 pt = *10% of persons*
			
			2+ conditions
			  3 pts = *4% of persons*
			
			RRH System Performance for 5/1/17 - 5/1/18:
			10% 1 condition
			4% 2+ conditions
			
			Subcommittee discretion: 1 point
				3

2A: HUD Objective: Increase Housing Stability. **PSH Only**	**PSH Programs**: Percentage of persons in PH program who remained in the PSH program or exited to a permanent destination during the year, excluding those persons exiting to a foster care home or foster care group home, hospital or other residential non-psychiatric medical facility, or long-term care facility or nursing home, and any participants who passed away. – As reported in the APR.	APR Qs: 23a, 23b, 5a **Calculation:** (Q23c Permanent Destinations Subtotal + Q5a Number of Stayers) ÷ (Q5a Total Number of Persons – Q23c Deceased – 23c Foster Care Home or Foster Care Group Home – 23c Hospital or Other Residential Non-Psychiatric Medical Facility – 23c Long-term Care Facility or Nursing Home)	*TOTAL 15 pts.* 15 pts = 95% or more 14 pts = 90%-94.9% 13 pts = 85%-89.9% 12 pts = 80%-84.9% 11 pts = 75%-79.9% 10 pts = 70%-74.9% 8 pts = 65%-69.9% 6 pts = 60%-64.9% 4 pts = 55%-59.9% 2 pts = 50%-54.9% 0 = < 50% **PSH System Performance for 5/1/17 - 5/1/18:** 94% **Subcommittee discretion:** 3 points	15

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2B: HUD Objective: Increase Housing Stability. **RRH Only**	**RRH Programs**: Percentage of persons in RRH program who exited the program during the year who exited to a permanent destination, excluding those persons exiting to a foster care home or foster care group home, hospital or other residential non-psychiatric medical facility, or long-term care facility or nursing home, and any participants who passed away. – As reported in the APR.	APR Qs: 23a, 23b, 5a **Calculation:** Q23c Permanent Destinations Subtotal ÷ (Q5a Number of Leavers – Q23c Deceased – 23c Foster Care Home or Foster Care Group Home – 23c Hospital or Other Residential Non-Psychiatric Medical Facility – 23c Long-term Care Facility or Nursing Home)	*TOTAL 15 pts.* 15 pts = 80% or more 14 pts = 75%-79.9% 13 pts = 70%-74.9% 12 pts = 65%-69.9% 11 pts = 60%-64.9% 10 pts = 55%-59.9% 8 pts = 50%-54.9% 6 pts = 45%-49.9% 4 pts = 40%-44.9% 2 pts = 35%-39.9% 0 = < 35% **RRH System Performance for 5/1/17 - 5/1/18:** 76% **Subcommittee discretion:** 3 points	**15**
3A: HUD Objective: Increase project participant's <u>total</u> income. **PSH only**	**A1 -** The percentage of persons age 18 and older who increased total income at the end of the operating year or program exit, either by gaining a source of income or by increasing or maintaining non-zero income. **PSH only**	APR Qs: 19a3, 5a, 18 **Calculation:** (19a1 Row 5 Column 3 + 19a1 Row 5 Column 4 + 19a1 Row 5 Column 5 + 19a2 Row 5 Column 3 + 19a2 Row 5 Column 4 + 19a2 Row 5 Column 5) ÷ (Q5a Total Number of Persons – Q18 Number of Adult Stayers Not Yet Required to Have an Annual Assessment)	*TOTAL 5 pts.* 5 pts = 55% or more 4 pts = 50-54.9% 3 pts = 45-49.9% 2 pts = 40-44.9% 1 pt = 35-39.9% 0 pts = < 35% **PSH System Performance for 5/1/17 - 5/1/18:** 51% **Subcommittee discretion:** 1 point	**5**
3A: HUD Objective: Increase project participant's <u>total</u> income. **RRH only**	**A2 -** The percentage of persons age 18 and older who increased total income at the end of the operating year or program exit, either by gaining a source of income or by increasing the amount of their total income. **RRH only**	APR Qs: 19a3, 5a, 18 **Calculation:** (19a1 Row 5 Column 4 + 19a1 Row 5 Column 5 + 19a2 Row 5 Column 4 + 19a2 Row 5 Column 5) ÷ (Q5a Number of Adults – Q18 Number of Adult Stayers Not Yet Required to Have an Annual Assessment)	*TOTAL 5 pts.* 5 pts = 40% or more 4 pts = 35-39.9% 3 pts = 30-34.9% 2 pts = 20-29.9% 1 pt = 10-19.9% 0 pts = < 10% **RRH System Performance for 5/1/17 - 5/1/18:** 25% **Subcommittee discretion:** 1 point	**5**
3B: HUD Objective: Increase project participant's <u>earned</u> income. **PSH only**	**B1 -** The percentage of persons age 18 and older who increased earned income at the end of the operating year or program exit, either by gaining employment or by increasing the amount of their earned income. **PSH only**	APR Qs: 19a3, 5a, 18 **Calculation:** (19a1 Row 1 Column 4 + 19a1 Row 1 Column 5 + 19a2 Row 1 Column 4 + 19a2 Row 1 Column 5) ÷ (Q5a Number of Adults – Q18 Number of Adult Stayers Not Yet Required to Have an Annual Assessment)	*TOTAL 5 pts.* 5 pts = 12% or more 4 pts = 9-11.9% 3 pts = 6-8.9% 2 pts = 3-5.9% 1 pt = > 0-2.9% 0 pts = 0% **PSH System Performance for 5/1/17 - 5/1/18:** 6% **Subcommittee discretion:** 1 point	**5**
3B: HUD Objective: Increase project	**B2 -** The percentage of persons age 18 and older who increased earned income at the end of the operating year or program exit, either by	APR Qs: 19a3, 5a, 18 **Calculation:**	*TOTAL 5 pts.* 5 pts = 34% or more 4 pts = 28-33.9%	**5**

participant's __earned__ *income.* **RRH only**	gaining employment or by increasing the amount of their earned income. **RRH only**	(19a1 Row 1 Column 4 + 19a1 Row 1 Column 5 + 19a2 Row 1 Column 4 + 19a2 Row 1 Column 5) ÷ (Q5a Number of Adults – Q18 Number of Adult Stayers Not Yet Required to Have an Annual Assessment)	3 pts = 22-27.9% 2 pts = 16-21.9% 0 pts = < 16% **RRH System Performance for 5/1/17 - 5/1/18:** 22% **Subcommittee discretion:** 1 point	
4: Effective use of federal funding.	Percentage of disbursed HUD funding for the most recent operating year.	APR Q 28, HUD Award List **Calculation:** APR Q 28 Total Expenditures ÷ Grant Award Amount	*TOTAL 5 pts.* 5 pts = 98-100% 4 pts = 95-97.9% 3 pts = 90-94.9% 2 pts = 85-89.9% 1 pts = 80-84.9% 0 pts = < 80% **Subcommittee discretion:** 1 point	**5**
5: HMIS; Data Quality and Training.	**5A** – Percentage of total HMIS fields, across all persons served, that are missing or in error based on the APR: Q6a, Q6b, Q6c, Q6d	APR Qs: 5a, 6a, 6b, 6c, 6d **Calculation:** (Q6a Sum of "Information Missing" + Q6a Sum of "Data Issues" + "Q6b Sum of "Error Count" + Q6c Sum of "Error Count" + Q6d Sum of "Missing Time in Institution" + Q6d Sum of "Missing Time in Housing" + Q6d Sum of "Approx Date DKR/Missing" + Q6d Sum of "Num Times DKR/Missing" + Q6d Sum of "Num Months DKR/Missing") ÷ (20 * Q5a Total Number of Persons Served)	*TOTAL 10 pts.* 10 pts = 0 -.05% 9 pts = .05-1.4% 8 pts = 1.5-1.9% 6 pts = 2-2.9% 4 pts = 3-3.9% 2 pts = 4-4.9% 0 pts = 5% or more **Subcommittee discretion:** 2 points	**10**
6: Community Priorities and Standards	**6A - Participation in Coordinated Entry** By agency, at least 95% of persons enrolled were referred through the Family Coordinated Entry System and/or the Singles Coordinated Entry System.	HMIS Report **Calculation:** Number of accepted referrals from the Family Coordinated Entry System and/or the Singles Coordinated Entry System May 1, 2020 to April 30, 2021 ÷ Total number of persons who entered the program May 1, 2020 to April 30, 2021	*TOTAL 6 pts.* 6 pts = 95% or more 5 pts = 90-95.9% 4 pts = 85-89.9% 3 pts = 80-84.9% 2 pts = 75-79.9% 1 pts = 70-74.9% 0 pts = Less than 70% **Subcommittee discretion:** 1 point	**12**
	6B - Participation in Coordinated Entry By agency, housing providers accept 85% of eligible referrals from the Family Coordinated Entry System and/or the Singles Coordinated Entry System.	Report from Coordinated Entry Leads **Calculation:** Number of eligible referrals from the Family Coordinated Entry System and/or the Singles Coordinated Entry System *accepted by* the agency May 1, 2020 to April 30, 2021 ÷ Number of eligible referrals *made to* the agency by the Family Coordinated Entry System and/or the	*TOTAL 6 pts.* 6 pts = 95% or more 5 pts = 90-95.9% 4 pts = 85-89.9% 3 pts = 80-84.9% 2 pts = 75-79.9% 1 pts = 70-74.9% 0 pts = Less than 70% **Subcommittee discretion:** 1 point	

		Singles Coordinated Entry System May 1, 2020 to April 30, 2021		
7: CoC Engagement and Participation	**2 points** for agency having a representative as a current member of the CoC Committee who attended at least 75% of meetings from May 1, 2020 to April 30, 2021.	Self-report in PRESTO/Meeting Minutes	*TOTAL 2 pts.*	
	2 points for participation in one of the subcommittees or workgroups from May 1, 2020 to April 30, 2021.	Self-report in PRESTO/ Confirmation with workgroup leader	*TOTAL 2 pts.*	**6**
	2 points for participation in the 2020 unsheltered PIT count	Self-report in PRESTO	*TOTAL 2 pts.*	
8. HUD Grant Agreement Submitted	**2 pts:** Submit HUD Grant Agreement signed by both agency and HUD showing amount awarded and contract dates. If HUD has not yet provided a Grant Agreement for agency review and execution, or if execution has been delayed by HUD, submit an explanation via email. MAG may request documentation of communication with HUD, if it is available.	Signed HUD Grant Agreement	*TOTAL 2 pts.*	**2**
9. Housing First Alignment	**9A - Housing First** Project commits to operating according to a Housing First model.	Self-report: USICH Housing First Checklist Core Elements of Housing First at the Program/Project Level	*TOTAL 11 pts.* Project receives one point for each box checked in the "Core Elements of Housing First at the Program/Project Level" section of the USICH checklist, indicating that the project meets that criteria. **Subcommittee discretion:** 2 points	**16**
	9B - Housing First Project takes proactive steps to minimize barriers to entry and retention.	Self-report: Narrative response in PRESTO (500-word limit)	*TOTAL 5 pts.* Project receives 5 points if they describe **two ways** in which they proactively take a housing first approach in their project model. This narrative may include detailed explanations of how the project implements any of the 11 boxes they checked on the USICH checklist, or other examples of alignment with the Housing First philosophy.	

10. HUD Monitoring Findings	Applicant does not have any open HUD monitoring findings.	**Self-report:** Response in PRESTO; Any HUD Monitoring Letters related to any of the applicant's projects since January 1, 2018; Correspondence with HUD about any findings.	*TOTAL 6 pts.* 6 pts = Applicant does not have any HUD monitoring findings prior to November 1, 2020 or all HUD monitoring findings have been closed 4 pts = Applicant has open monitoring findings prior to November 1, 2020 but has taken steps to resolve the findings 0 pts = Applicant has open monitoring findings prior to November 1, 2020 and has taken no steps to resolve the findings **Subcommittee discretion:** 2 points	**6**
11. Racial Equity	**11A – Addressing Racial Equity in Organizational System** Organization takes proactive steps to develop and sustain standards that demonstrate a commitment to diversity, inclusion and antiracism within the workforce.	Self-Report: Narrative response in PRESTO (500-word limit)	*TOTAL 1 pt.* 1 pt = Describe ways in which the organization is proactively addressing racial equity in the overall system through policies, leadership and staff training. This narrative should include detailed explanations or examples of how the **organization implements standards** that demonstrate diversity, inclusion and antiracism.	**2**
	11B – Addressing Racial Equity in Project Services Project takes proactive steps to provide equal access to housing and address racial and ethnic disparities.	Self-Report: Narrative response in PRESTO (500-word limit)	*TOTAL 1 pt.* 1 pt = Describe ways in which the project is proactively addressing racial equity in their project services through policies, client participation, and data assessment. This narrative should include detailed explanations or examples of how the **project implements services** through a racial equity lens.	
			Total Points Available	**87**

[i] Projects operated by victim service providers will be evaluated based on APR and other aggregate data reported out of each agency's comparable database.